

**BIXOLON®**

**Software Manual**  
**Net Configuration Tool**

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**Rev. 4.09**

<http://www.bixolon.com>

## Table of Contents

<b>1. About this manual.....</b>	<b>3</b>
<b>2. Supported Operating Systems .....</b>	<b>3</b>
<b>3. Supported Printers .....</b>	<b>4</b>
<b>4. Before Startup.....</b>	<b>5</b>
<b>5. Installation &amp; Uninstallation.....</b>	<b>5</b>
5-1 Installation on Windows XP / Server 2003.....	5
5-2 Installation on Windows Vista / Server 2008 / 7 / 8 / Server 2012 / 10 .....	5
5-3 Uninstallation .....	5
<b>6. Configuration .....</b>	<b>6</b>
6-1 LAN/WLAN Basic Configuration .....	7
6-1-1 Configuration of LAN/WLAN Settings Using the Configuration Button .....	8
6-1-2 Configuration of LAN/WLAN Settings Using the Launch Browser Button.....	10
6-2 WLAN Advanced Configuration .....	13
6-3 Configuration .....	17

## **1. About this manual**

This Net Configuration Tool Manual explains how to install and configure the Net Configuration Tool on Windows OS on PC.

It is advisable to read the contents of this manual carefully before using “Net Configuration Tool” utility for the first time.

## **2. Supported Operating Systems**

The following operating systems are supported:

- Microsoft® Windows XP SP3 (32bit)
- Microsoft® Windows XP SP1 or later (64bit)
- Microsoft Windows Server 2003 SP1 or later (32bit/64bit)
- Microsoft Windows VISTA (32bit/64bit)
- Microsoft Windows Server 2008 (32bit/64bit)
- Microsoft Windows Server 2008R2 (64bit)
- Microsoft Windows 7 (32bit/64bit)
- Microsoft Windows 8 (32bit/64bit)
- Microsoft Windows Server 2012 (64bit)
- Microsoft Windows 10 (32bit/64bit)

## 3. Supported Printers

“Net Configuration Tool” is available for the following BIXOLON printers.

SPP-R200II	SPP-R200III	SPP-R210	SPP-R220	SPP-R300
SPP-R310	SPP-R318	SPP-R400	SPP-R410	SPP-R418
SPP-L3000	SPP-L310	SPP-L410		
SRP-350plus	SRP-350II	SRP-350plusII	SRP-352plusII	SRP-350III
SRP-352III	SRP-350plusIII	SRP-352plusIII	SRP-330	SRP-330II
SRP-332II	SRP-380	SRP-382	SRP-383	SRP-F310
SRP-F312	SRP-F310II	SRP-F312II	SRP-F313II	SRP-S300
SRP-Q300	SRP-Q302	SRP-QE300	SRP-QE302	SRP-Q200
SRP-275II	SRP-275III	SRP-770II	SRP-770III	SRP-E770III
SRP-E300	SRP-E302			
SLP-T400	SLP-T403	SLP-TX400	SLP-TX403	SLP-TX420
SLP-TX423	SLP-TX220	SLP-TX223	SLP-DX420	SLP-DX423
SLP-DX220	SLP-DX223	SLP-D220	SLP-D223	SLP-DL410
SLP-DL413				
XT5-40	XT5-43	XT5-46		
XD3-40d				



**Note**

The models below have a dedicated setting utility able to change network information. Use for that utility.  
BGT-100P, BGT-102P, SRP-Q300H, SRP-Q302H, IFJ-BGT  
(B-gate interface type)

## **4. Before Startup**

The Net Configuration Tool can be found in the bundled CD and the latest version is available for download at our website ([www.bixolon.com](http://www.bixolon.com)).

## **5. Installation & Uninstallation**

### **5-1 Installation on Windows XP / Server 2003**

- 1) Double-click the file "Software\_NetConfigurationTool\_V3.x.x.exe".
- 2) Follow the instructions on the screen to complete the installation process.

### **5-2 Installation on Windows Vista / Server 2008 / 7 / 8 / Server 2012 / 10**

- 1) Double-click Net Configuration Setup\_Vx.x.x.exe.
  - ※ Administrator privilege may be required to run the installation file.
- 2) Follow the instructions on the screen to complete the installation process.

### **5-3 Uninstallation**

- 1) Open "Add or Remove Programs" or "Remove Programs" in the Control Panel.
  - ※ XP or Server 2003: Control Panel – Add or Remove Programs
  - ※ Vista or higher OS: Control Panel – Remove Programs
- 2) Select "Net Configuration Tool" and click the "Remove" button to uninstall the Net Configuration Tool on your PC.

## 6. Configuration

To configure the **LAN settings**, the Ethernet cable should be connected to the printer while the host (PC) and printer are connected to the same network. For configuring the **WLAN settings**, the host and printer should be connected to the same Wi-Fi Access Point or connected to each other using Wi-Fi Direct (P2P).



**Note**

"Connected to the same network" means that the host and printer are connected to the same router or Wi-Fi Access Point.

To configure the **advanced settings of the printer's wireless network** (all configurable WLAN settings), the printer must be connected through a serial port cable or USB cable.

The screenshot shows the NetConfiguration Tool interface with the following components:

- Header:** NetConfiguration Tool (left) and BIXOLON (right).
- Tabs:** LAN/WLAN (selected) and WLAN (Advanced).
- Configuration Panel:** Includes buttons for Configuration (gear icon), Launch Browser (browser icon), and Refresh (refresh icon).
- Table:** A table listing network interfaces with columns for #, IP Address, Mac Address, System Name, and Type.
 

#	IP Address	Mac Address	System Name	Type
1	192,168,100,101	00,15,94,C0,A0,07	-	Wired
2	192,168,1,10	00,15,94,C0,FE,16	-	Wired
3	192,168,192,123	00,15,94,00,00,00	-	Wired
4	192,168,0,59	CC,7A,30,02,00,C9	-	Wireless
- Printer Network Information:** A section with input fields for:
  - MAC Address: CC,7A,30,02,00,C9
  - IP Address: 192,168,0,59 (DHCP)
  - Subnet Mask: 255,255,255,0
  - Gateway: 192,168,0,1
  - Port Number: 9100
- Footer:** Language (globe icon) and Close (red X icon) buttons.
- Copyright:** Copyright (C) BIXOLON Co., Ltd. All rights reserved.

### 6-1 LAN/WLAN Basic Configuration

The **LAN/WLAN tab** allows you to search printers connected to the same LAN/WLAN network and configure the printer's network settings required to enable communication between the printer and host. You can also configure the printer's network settings using a web browser.

The following settings can be configured using the Net Configuration Tool. For WLAN, there are other settings beyond those listed below and the available WLAN settings may vary depending on the functions supported by the printer's WLAN module.

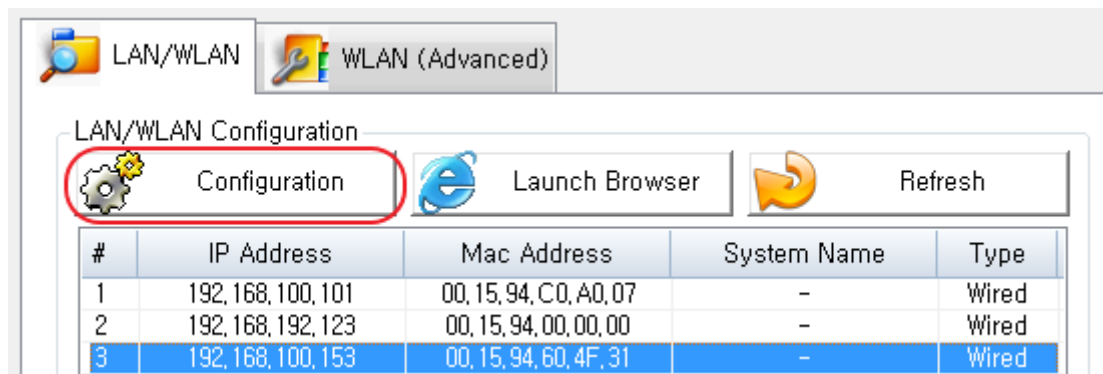
Settings	Description
IP Address Assignment Method	Assign IP address manually or automatically through DHCP. If the network does not support DHCP, you must assign the IP address manually.
IP Address	This information is required for LAN/WLAN communication and a unique IP address must be entered. The communication port is set to 9100 by default. You have to change the port number to use another port.
Subnet Mask	
Gateway	
Port Number	
Inactivity Time	If there is no communication between the host and printer during the set period of time, the connection will be closed automatically. The value can be set between 0 and 3600 seconds (1 hour). If set to 0, this function is disabled.
System Name	A string that indicates the WLAN printer. A maximum of 64 characters can be entered. ※ This string does not display on certain printers.

### 6-1-1 Configuration of LAN/WLAN Settings Using the Configuration Button

1. Check to make sure the printer is switched on.
2. Click the Search button to search for printers on the network



3. If the Security Alert message pops up, click either "**Unblock**" or "**Allow access**".
4. From the search results, click the MAC address (Media Access Control Address) or IP address (Internet Protocol Address) of the printer you want to configure.
5. Click either Configuration button or double-click the item you want to configure.





- Configure the network settings of the printer and click the Save button.

IP Address Assignment

DHCP (Dynamic Host Configuration Protocol)

Manual

IP Address: 192 . 168 . 100 . 153

Subnet Mask: 255 . 255 . 255 . 0

GateWay: 192 . 168 . 100 . 254

Port Number

Port Number: 9100 [0 - 32767]

Inactivity Time

Inactivity Time: 0 [0 - 3600] sec.

Save Cancel

<Network Settings on the Net Configuration Tool>



### Note

If DHCP server is not supported, you have to assign IP address manually. Contact your network administrator for the assignable IP address.

When the network settings are configured, it will automatically search for printers connected to the network.

- Use a ping test to check the connection with the printer.



### Note

Ping test command: ping <printer's IP address>

```
Administrator: C:\Windows\system32\cmd.exe
Microsoft Windows [Version 6.1.7600]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Users\Matthe>ping 192.168.1.1

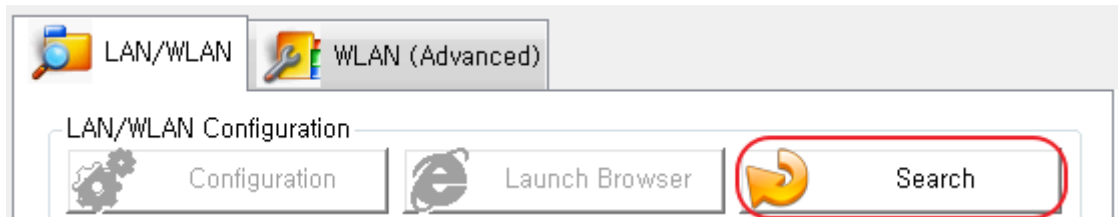
Pinging 192.168.1.1 with 32 bytes of data:

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

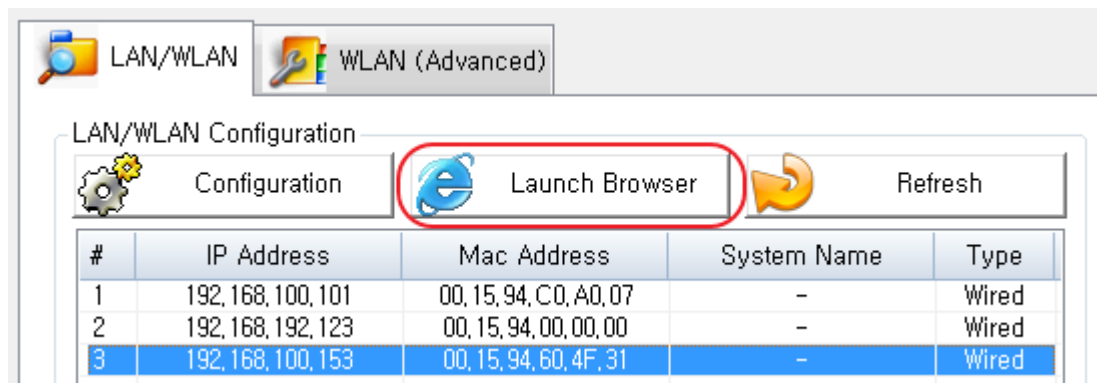
Ping statistics for 192.168.1.1:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms
```

### 6-1-2 Configuration of LAN/WLAN Settings Using the Launch Browser Button

1. Check to make sure the printer is switched on.
2. Click the Search button to search for printers on the network



3. If the Security Alert message pops up, click either "**Unblock**" or "**Allow access**".
4. From the search results, click the MAC address (Media Access Control Address) or IP address (Internet Protocol Address) of the printer you want to configure.
5. Click the Launch Brower button.



#### Note

If the printer failed to get an IP address from DHCP Server, or invalid IP address was assigned by users, you cannot access the web page for network configuration from the printer.

6. Check and configure the LAN/WLAN network settings of the printer on the web browser.



#### Note

The network settings may vary depending on the LAN/WLAN communication and the printer's WLAN communication module.

- You may have to login to change the WLAN settings on the web browser. Login using the ID and password. The default ID and passwords are as follows:
  - **User ID: “admin”**
  - **Password: “password”**

WLAN Configuration

Home  
System  
Protocol  
Network  
Authentication  
Wizard

Sign in with your

ID: admin  
Password: .....  
LOGIN

- Click either Apply or Submit to save the changes.

WLAN Configuration

Home  
System  
Protocol  
Network  
Authentication  
Wizard

Network Information

Function	Set-up
Network Mode	InfraNetwork
SSID	BXLWSW
Inactivity Time	0
IP Assignment Method	Automatic Allocation(DHCP)
IP Address	192 168 0 164
Subnet Mask	255 255 255 0
Gateway	192 168 0 1

SUBMIT

System	
Firmware	38.47
MAC Address	84:72:07:19:b0:2b
Operation Mode	AP
SSID	PRINTER_19B02B
Channel	6 [2437 MHz]
IP Address	192.168.1.1
Subnet Mask	255.255.255.0
Gateway	192.168.1.2

<Configurable WLAN Settings on Web Browser>

Configuration	
F/W ver.	2.2
MAC	00:15:94:51:16:70
Source IP	192.168.100.192
Subnet Mask	255.255.255.0
Gateway IP	192.168.100.254
Local Port	9100
Inactivity Time	0
DHCP mode	<input type="checkbox"/>

< Configurable LAN Settings on Web Browser>

9. Use a ping test to check the connection with the printer.



### Note

Ping test command: ping <printer's IP address>

```
Administrator: C:\Windows\system32\cmd.exe
Microsoft Windows [Version 6.1.7600]
Copyright (c) 2009 Microsoft Corporation. All rights reserved.

C:\Users\Matthe>ping 192.168.1.1

Pinging 192.168.1.1 with 32 bytes of data:

Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64
Reply from 192.168.1.1: bytes=32 time<1ms TTL=64

Ping statistics for 192.168.1.1:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 0ms, Maximum = 0ms, Average = 0ms
```

## 6-2 WLAN Advanced Configuration

The **WLAN (Advanced)** tab allows you to configure the printer's WLAN settings by connecting to the printer with a cable (serial or USB).



### Note

WLAN setting for printers with a WiFi dongle can only be configured by Web Browser. Mobile printers support **either serial or USB connection**, or **both of them**. Using the wired connection, network information can be also configured.

The screenshot shows the NetConfiguration Tool interface with the 'WLAN (Advanced)' tab selected. The 'WLAN Configuration' section is expanded, showing two tabs: '1' and '2'. Tab '1' is active and displays the following settings:

WLAN Basic Configuration	
SSID	PRINTER_E008E3
WLAN Mode	Soft AP

WLAN Security Configuration	
Authentication	Open System
Encryption	None

IP Address Configuration	
IP Address Assignment	Manual
IP Address	192,168,1,1
Subnet Mask	255,255,255,0
GateWay	192,168,1,2
Port Number	9100

System Information	
Firmware Version	02,03(4207)
Update Date	Nov 1 2018,14:27:30
MAC Address	00:15:94:E0:08:E3

System Configuration	
System Name	SPP-L3000
User ID	admin
User Password	*****
Inactivity Time (Sec.)	10
Wireless frequency	2,4GHz/5GHz (Priority: 2,4GHz)

At the bottom of the configuration window, there are several action buttons: Save, Disconnect, Close, Save as a file, File Open, and Factory Reset.

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The following WLAN settings can be configured. Tab 1 includes the settings frequently configured while Tab 2 includes the rest of the settings.

The screenshot shows the NetConfiguration Tool interface with the 'WLAN (Advanced)' tab selected. The 'WLAN Configuration' section is expanded, showing two tabs: '1' and '2'. Tab '1' is active and displays the 'WLAN Basic Configuration' section. Tab '2' is highlighted with a red circle, indicating it contains the rest of the settings.

<b>WLAN Basic Configuration</b>	<b>Description</b>
SSID (Service Set Identifier)	A unique identifier that is included in all data header sent via WLAN. A maximum of 32 characters can be entered.
WLAN Mode	Choose one of the following WLAN connection methods: <ul style="list-style-type: none"> <li>- Infrastructure</li> <li>- Ad-Hoc</li> <li>- Wi-Fi Direct</li> <li>- Soft AP(Access Point)</li> </ul> ※ Certain models do not support Wi-Fi Direct and Soft AP.
Ad-Hoc Channel	Choose between 1 and 14.
Wi-Fi Direct Channel	Choose 1, 6 or 11.
Wi-Fi Direct PIN Code	Enter 4 or 8 digit number.

<b>WLAN Security Configuration</b>	<b>Description</b>
Authentication	Choose one of the following authentication methods: <ul style="list-style-type: none"> <li>- Open System</li> <li>- Shared Key</li> <li>- WPA-PSK</li> <li>- WPA2-PSK</li> <li>- WPA-EAP</li> <li>- WPA2-EAP</li> </ul>
Encryption	Choose one of the following encryption methods: <ul style="list-style-type: none"> <li>- None</li> <li>- WEP-64</li> <li>- WEP-128</li> <li>- TKIP</li> <li>- AES</li> <li>- AES + TKIP</li> </ul>
WEP-64 Key	Enter 5-letter key or 10-digit hexadecimal number. ※ Only characters that can be entered on the ASCII code table are allowed.
WEP-128 Key	Enter 13-letter key or 26-digit hexadecimal number. ※ Only characters that can be entered on the ASCII code table are allowed.
PSK Key	Enter at least 8-letter key. ※ Only characters that can be entered on the ASCII code table are allowed. A maximum of 63 characters can be entered.
EAP Mode	Choose one of the following EAP Modes: <ul style="list-style-type: none"> <li>- EAP-PEAP</li> <li>- EAP-TTLS</li> <li>- EAP-TLS</li> <li>- EAP-LEAP</li> <li>- EAP-FAST</li> </ul>
EAP ID	Enter a maximum of 32 characters for EAP ID.
EAP Password	Enter a maximum of 32 characters for EAP password.

IP Address Configuration	Description
IP Address Assignment	Assign the IP address manually or automatically through DHCP. If the network does not support DHCP, you have to assign IP address manually.
IP Address	This information is required for LAN/WLAN communication and unique IP address must be entered. The communication port is set to 9100 by default. You have to change the port number to use another port.
Subnet mask	
Gateway	
Port Number	

System Configuration	Description								
System Name	This string indicates the WLAN printer. A maximum of 64 characters can be entered. ※ This string may not be shown in certain printers.								
User ID	User ID and Password are used to access a printer from a web browser. A maximum of 32 characters can be entered.								
User Password									
Inactivity Time	If there is no communication between the host and printer during the set period of time, the connection will be closed automatically. The value can be set between 0 and 3600 seconds (1 hour) by a unit of second. If set to 0, this function is disabled.								
Wireless Frequency	<table border="1" style="width: 100%;"> <tbody> <tr> <td style="text-align: center;">2.4GHz</td> <td>2.4GHz is used for frequency.</td> </tr> <tr> <td style="text-align: center;">5.0GHz</td> <td>5.0GHz is used for frequency.</td> </tr> <tr> <td style="text-align: center;">2.4GHz/5.0GHz (Priority: 2.4GHz)</td> <td>Both 2.4GHz/5.0GHz are used. (2.4GHz has a higher priority.)</td> </tr> <tr> <td style="text-align: center;">2.4GHz/5.0GHz (Priority: 5.0GHz)</td> <td>Both 2.4GHz/5.0GHz are used. (5.0GHz has a higher priority.)</td> </tr> </tbody> </table> <p>※ You may not be able to choose frequency in certain printers.</p>	2.4GHz	2.4GHz is used for frequency.	5.0GHz	5.0GHz is used for frequency.	2.4GHz/5.0GHz (Priority: 2.4GHz)	Both 2.4GHz/5.0GHz are used. (2.4GHz has a higher priority.)	2.4GHz/5.0GHz (Priority: 5.0GHz)	Both 2.4GHz/5.0GHz are used. (5.0GHz has a higher priority.)
2.4GHz	2.4GHz is used for frequency.								
5.0GHz	5.0GHz is used for frequency.								
2.4GHz/5.0GHz (Priority: 2.4GHz)	Both 2.4GHz/5.0GHz are used. (2.4GHz has a higher priority.)								
2.4GHz/5.0GHz (Priority: 5.0GHz)	Both 2.4GHz/5.0GHz are used. (5.0GHz has a higher priority.)								

Protocol	Description
HTTPS	HTTPS (Hypertext Transfer Protocol over Secure Socket Layer) is a security enhanced version of HTTP. You can configure WLAN settings using the HTTPS protocol on a web browser. ※ This may not be supported by certain printers.
TELNET	Using the TELNET protocol, you can configure WLAN settings by TELNET interaction. ※ This may not be supported by certain printers.
FTP	Using the FTP protocol, you can configure WLAN settings by editing the file related to WLAN information. ※ This may not be supported by certain printers.
SNMP	MIB-2 (management information base-2) information can be read and written. ※ This may not be supported by certain printers.

## Net Configuration Tool

<b>SNMP</b>	<b>Description</b>
SNMP Community Name (Read)	This string indicates the name for trap reading.
SNMP Community Name (Write)	This string indicates the name for trap writing.
SNMP Trap Community	This string indicates the name for trap community.
SNMP Trap IP Address	This string indicates IP address for trap Server.

<b>Certificate Upload</b>	<b>Description</b>
Certificate Type	Select the type of certificate to download to the printer. - CA (Certificate Authority) - Client Key - Client PEM
Certificate File	Start downloading by selecting the type of certificate to download to the printer.

<b>Certificate Name</b>	<b>Description</b>
CA	A string representing the name of each downloaded certificate. Each certificate name is a file name used to download the certificate.
Client Key	
Client PEM	



## 6-3 Configuration

1. Check to make sure the printer is switched on. Connect the host to the printer using a serial or USB cable.



### Note

If another device or application is using the port the printer is going to use, connection may fail. Therefore, make sure they use other ports temporarily.

2. Click the Connect button in the WLAN (Advanced) tab.
3. Choose the Interface Type on the Device Connection window and click the Connect button.



### Note

When using a serial cable, check the serial communication settings on the printer and change them to the settings as shown in the image. It takes up to 15 seconds to receive WLAN settings on the printer.

**Device Connection**

Interface Type

USB

SERIAL

Communication Setting

Port: COM1

Baud Rate: 115200

Data Bits: 8

Parity: None

Stop Bits: 1

Flow Control: Hardware

Connect

Cancel

<Serial Interface>

**Device Connection**

Interface Type

USB

SERIAL

Communication Setting

Port: \\?\usb#vid\_1504&pid\_005b#000000

Connect

Cancel







<USB Interface>

## Net Configuration Tool

4. Check the WLAN settings imported from the printer and make necessary changes according to your operating environment.
5. Click the Save button to apply the WLAN settings. The message will show up on the screen when the WLAN settings are changed successfully.

System Configuration	
System Name	SPP-L3000
User ID	admin
User Password	*****
Inactivity Time (Sec.)	10
Wireless frequency	2.4GHz/5GHz (Priority: 2.4GHz)

 Save	 Disconnect	 Close
 Save as a file	 File Open	 Factory Reset

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BIXOLON Co., Ltd. maintains ongoing efforts to enhance and upgrade the functions and quality of all our products.

In the following, product specifications and/or user manual content may be changed without prior notice.

## **Caution**

Some semiconductor devices are easily damaged by static electricity. You should turn the printer "OFF", before you connect or remove the cables on the rear side, in order to guard the printer against the static electricity. If the printer is damaged by the static electricity, you should turn the printer "OFF".

## Revision history

Rev.	Date	Page	Description
4.00	15.01.17	-	New
4.01	07.08.17	4	New document style applied. Information for the supported Printer models added.
4.02	22.11.17	4,14	Information for the supported Printer models updated.
4.03	24.11.17	14,19	Screen shot images are changed.
4.04	04.01.18	4,10	Information for the supported Printer models added. Information about network setting using web browser added.
4.05	12.03.18	4,6,14	Information for the supported Printer models added. Screen shot image is changed.
4.06	16.05.18	4	Information for the supported Printer models modified.
4.07	28.08.18	4,9,10,12	Information for the supported Printer models modified. Some description moved into "note" tables.
4.08	18.01.19	4,13,16,18	Information for the supported Printer models modified. Information about factory reset and certificate name added.
4.09	04.03.19	4	Information for the supported Printer models modified.